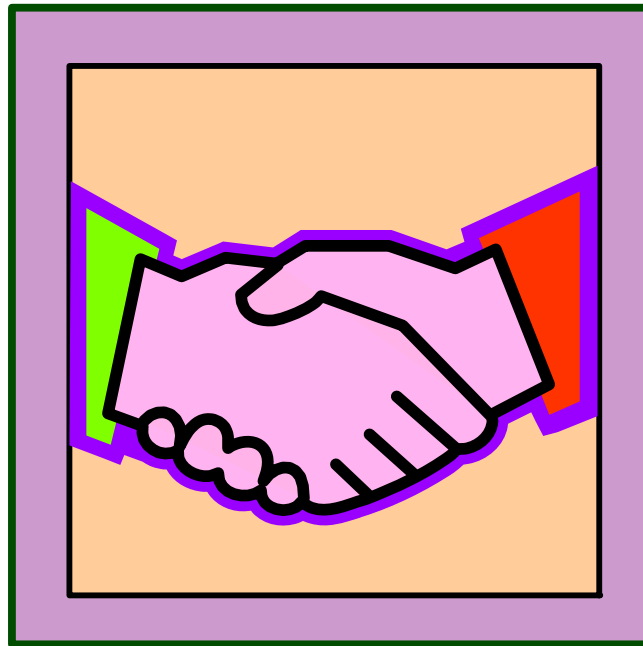


OFFENDERS' SERVICES DIRECTORY 2009



OUTCARE INC
27 Moore Street
EAST PERTH WA 6004
P: (08) 6263 8622
F: (08) 6263 8611
E: outcare@outcare.com.au
W: www.outcare.com.au



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NEW SOUTH WALES

AGENCY CRC – Community Restorative Centre

ADDRESS 174 Broadway
BROADWAY 2007

ADMINISTRATOR Jodie Martin
PHONE (02) 9288 8700
FAX (02) 9211 6518
EMAIL info@crcnsw.org.au

CONTACT PERSON Allison Churchill – Executive Officer

CRITERIA Prisoner, ex-prisoner, family member of prisoner / ex-prisoner

TYPES OF ASSISTANCE Counselling, accommodation, advocacy, transport and court support



AGENCY Shine for Kids

ADDRESS Holker Street
SILVERWATER 2128

POSTAL ADDRESS PO Box 67
ERMINGTON 2115

PHONE (02) 9714 3000
FAX (02) 9714 3030
EMAIL admin@copsg.com

CONTACT PERSON Gloria Larman

CRITERIA Child of imprisoned person or carer of child of prisoners or imprisoned parent

TYPES OF ASSISTANCE Casework, support groups – child / carer / inmate, supported transport for children to visit their parent, occasional childcare, mentoring groups. Centres now established at Windsor and Bathurst prisons.

NEW SOUTH WALES

AGENCY **Prisoners Aid Association of NSW**

ADDRESS **174 Broadway
BROADWAY NSW 2007**

POSTAL ADDRESS **PO Box 91
BROADWAY NSW 2007**

PHONE **(02) 9281 8863**
FAX **(02) 9211 6518**
EMAIL **c.baird@commander360.com**

CONTACT PERSON **Craig Baird – Managing Secretary**

TYPES OF ASSISTANCE **Collects and stores prisoner’s belongings and helps prisoners with financial transactions. Emergency relief for released prisoners.**



AGENCY **Justice Action**

POSTAL ADDRESS **PO Box 386
BROADWAY 2007**

PHONE **(02) 9660 9111**
FAX **(02) 9660 9100**
EMAIL **info@justiceaction.org.au**

CONTACT PERSON **Brett Collins – Co-ordinator**

TYPES OF ASSISTANCE **Provide a watchdog function overlooking prison and criminal justice systems of NSW, prisoner and defendant support**

NORTHERN TERRITORY

AGENCY **Salvation Army (Regional Headquarters)**

ADDRESS **49 Mitchell Street
DARWIN NT 0801**

POSTAL ADDRESS **PO Box 189
DARWIN NT 0801**

PHONE **(08) 8981 8188**
FAX **(08) 8941 2966**

CONTACT PERSON **Bronwyn**

TYPES OF ASSISTANCE **Assistance for offenders**



AGENCY **Prison Fellowship of Australia**

POSTAL ADDRESS **PO Box 4561
ALICE SPRINGS 0871**

PHONE **(08) 8952 6466**
FAX **As above**
EMAIL **eharland@bigpond.net.au**

STATE CHAIRMAN **Father Brian Healy**

TREASURER **Enid Harland**



AGENCY **Offenders Aid and Rehabilitation Services NT
Inc**

ADDRESS **Unit 43, 12 Charlton Court
Stuart Park
DARWIN NT**

POSTAL ADDRESS **PO Box 1028
PARAP NT 0804**

PHONE **(08) 8981 0487**
FAX **(08) 8981 1727**
EMAIL **oars@oarsnt.org.au**

CONTACT PERSON **W. R. Somerville CEO OARS (NT) INC.**

NORTHERN TERRITORY

<i>AGENCY</i>	Prisoners Aid Alice Springs
<i>POSTAL ADDRESS</i>	PO Box 2824 ALICE SPRINGS NT
<i>PHONE</i>	(08) 8953 3054
<i>CONTACT PERSON</i>	Dorothy Grimm
<i>TYPES OF ASSISTANCE</i>	Visits prisoners on request. Provides support and referral. Assists prisoners with letters etc.

QUEENSLAND

<i>AGENCY</i>	Caxton Legal Centre Incorporated
<i>ADDRESS</i>	28 Heal Street NEW FARM 4005
<i>POSTAL ADDRESS</i>	As above
<i>PHONE</i>	(07) 3254 1811
<i>FAX</i>	(07) 3254 1356
<i>EMAIL</i>	caxton@caxton.org.au
<i>WEBSITE</i>	www.caxton.org.au
<i>CONTACT PERSON</i>	Scott McDougall – Director
<i>CRITERIA</i>	No eligibility criteria for initial assistance
<i>TYPES OF ASSISTANCE</i>	Advice and referral service, casework and representation, older person's advice service, social work assistance, carer parent child maintenance program, liable parent child support program, community development program, community legal education, clinical legal education, law reform, publications



<i>AGENCY</i>	Prisoners Legal Service
<i>ADDRESS</i>	106 Boundary Street WEST END 4101
<i>POSTAL ADDRESS</i>	PO Box 5162 WEST END 4101
<i>PHONE</i>	(07) 3846 3384
<i>FAX</i>	(07) 3844 2703
<i>EMAIL</i>	pls@plsqld.com
<i>WEBSITE</i>	www.plsqld.com
<i>CRITERIA</i>	Prisoners and their families
<i>TYPES OF ASSISTANCE</i>	Free legal advice and assistance to prisoner's and their families on matters relating to incarceration. Telephone advice sessions: Tuesday's and Thursday's 9am – 1pm.

QUEENSLAND

AGENCY **QEA Aboriginal & Torres Strait Islander Corporation for Legal Services**

ADDRESS **89 Bolsover Street
ROCKHAMPTON 4700**

POSTAL ADDRESS **PO Box 894
ROCKHAMPTON 4700**

PHONE **(07) 4927 5711**
FAX **(07) 4922 4487**
EMAIL **legal@qea.com.au**

CONTACT PERSON **Peter Sorensen**

CRITERIA **Merit test**

TYPES OF ASSISTANCE **Criminal Legal Services
Civil and family law**



AGENCY **The Salvation Army**

ADDRESS **342 Upper Roma Street
BRISBANE 4000**

POSTAL ADDRESS **PO Box 2210
BRISBANE 4001**

PHONE **(07) 3222 6666**
FAX **(07) 3221 6228**
EMAIL **bertgeorge@aue.salvationarmy.org**

CONTACT PERSON **Major Bert George**

CRITERIA **Genuine need**

TYPES OF ASSISTANCE **Property care, counselling and follow up ministry**

QUEENSLAND

AGENCY FNQ Families and Prisoners Support Inc

ADDRESS 10 Martyn Street
Parramatta Park
CAIRNS 4870

POSTAL ADDRESS PO Box 359
MANUNDA 4870

PHONE & FAX (07) 4051 4993
EMAIL fnqfaps@picknowl.com.au

CONTACT PERSONS Kevin Dobinson and Judy Andrews

CRITERIA Prisoners, ex-prisoners, their families and friends

TYPES OF ASSISTANCE Crisis support counselling, information,
referral, advocate on behalf of client



AGENCY Catholic Prison Ministry

ADDRESS Level1, 53 Tribune Street
SOUTH BRISBANE 4101

POSTAL ADDRESS PO Box 5251
WEST END QLD 4101

PHONE (07) 3846 7577
FAX (07) 3844 2703
EMAIL cpm@cpmqld.com

CONTACT PERSON Rebecca Goddard



AGENCY North Queensland Prisoners Aid Society

ADDRESS 42 Percy Street
WEST END QLD 4812

POSTAL ADDRESS PO Box 696
Castletown
HYDE PARK QLD 4812

PHONE (07) 4772 3330
FAX (07) 4772 1485

CRITERIA Advocacy & support for inmates, discharged
inmates & their families

QUEENSLAND

AGENCY **ACRO**
Australian Community Safety & Research Organisation Inc

POSTAL ADDRESS **PO Box 440**
LUTWYCHE 4030

PHONE **(07) 3221 0088**
FAX **(07) 3221 0878**
EMAIL **acro@uq.net.au**

CONTACT PERSON **Ashley Reid - HOUSING**

CRITERIA **Ex-prisoners and their families**

TYPES OF ASSISTANCE **Food vouchers, financial (electricity, gas, rent)**
Supported accommodation, shuttle bus



AGENCY **Prison Fellowship of Australia (Queensland)**

ADDRESS **145 Ann Street**
BRISBANE 4000

POSTAL ADDRESS **PO Box 13569**
George Street Post Shop
BRISBANE 4003

PHONE **(07) 3211 8795**
FAX **(07) 3211 8797**
EMAIL **prisonfq@bigpond.com**



AGENCY **Sisters Inside**

POSTAL ADDRESS **PO Box 3407**
SOUTH BRISBANE QLD 4101

PHONE **(07) 3844 5066**
FAX **(07) 3844 2788**
EMAIL **admin@sistersinside.com.au**

CRITERIA **Women in prison & families**

TYPES OF ASSISTANCE **Various: advocacy, support and referral**

QUEENSLAND

<i>AGENCY</i>	IFECSA International Forum on Education in corrections Settings – Australia
<i>POSTAL ADDRESS</i>	Department of Corrective Services GPO Box 1054 BRISBANE 4001
<i>PHONE</i>	(07) 3227 6401
<i>FAX</i>	(07) 3211 4889
<i>EMAIL</i>	ron.cox@dcs.qld.gov.au
<i>CONTACT PERSON</i>	Ron Cox
<i>TYPES OF ASSISTANCE</i>	Education in prisons

SOUTH AUSTRALIA

AGENCY Offenders Aid & Rehabilitation Services Inc

ADDRESS 87a Dyson Road
CHRISTIES BEACH 5165

POSTAL ADDRESS PO Box 23
CHRISTIES BEACH 5165

PHONE (08) 8384 4193
FAX (08) 8384 5598

CONTACT PERSON Dot Stagg / Tracey Chapman

CRITERIA Recently released prisoners and their families

TYPES OF ASSISTANCE Case management, drug & alcohol counselling,
financial counselling, general counselling,
emergency financial assistance



AGENCY Offenders Aid & Rehabilitation Services Inc

ADDRESS 3 First Street
MURRAY BRIDGE 5253

POSTAL ADDRESS PO Box 114
MURRAY BRIDGE 5253

PHONE (08) 8531 0870
FAX (08) 8531 1877

CONTACT PERSON David Stanford

CRITERIA Recently released prisoners and their families

TYPES OF ASSISTANCE Counselling, case management, emergency
assistance, prison visitations, court support
and referrals, personal support programs

SOUTH AUSTRALIA

<i>AGENCY</i>	Offenders Aid & Rehabilitation Services Inc
<i>ADDRESS</i>	231 Morphett Street ADELAIDE 5000
<i>PHONE</i>	(08) 8218 0700
<i>FAX</i>	(08) 8211 6544
<i>CONTACT PERSON</i>	Liz O'Keefe – Coordinator/Manager Client Services Kat Howard – Secretary
<i>CRITERIA</i>	Case work, drug and alcohol counselling, financial counselling for those at risk of offending Emergency assistance – incarcerated for no less than 1 month, released no more than 6 months. This is flexible depending on situation
<i>TYPES OF ASSISTANCE</i>	Food vouchers, anything else negotiable with co-ordinator



<i>AGENCY</i>	Offenders Aid & Rehabilitation Services Inc (Head Office)
<i>ADDRESS</i>	234 Sturt Street ADELAIDE 5000
<i>POSTAL ADDRESS</i>	As above
<i>PHONE</i>	(08) 8210 0828
<i>FAX</i>	(08) 8212 5515
<i>EMAIL</i>	oars@oars.org.au
<i>Website</i>	www.oars.org.au
<i>CRITERIA</i>	For released offenders within 6 months of their release or for partners / families of offenders
<i>TYPES OF ASSISTANCE</i>	Partners of Prisoners Program Women's Accommodation Support Service Prison Services – prison visiting, information and preparation prerelease. Parent Support Housing and Referral Information Service Canteen. Christmas Toy Program

SOUTH AUSTRALIA

AGENCY **APOSS (Head Office)
Aboriginal Prisoner Offender Support Service**

ADDRESS **19 Cypress Street
ADELAIDE 5000**

PHONE **(08) 8223 3177**
FAX **(08) 8223 3477**
EMAIL **aposs@aposs.net.au**

CONTACT PERSON **Frank Lampard – Executive Director**

CRITERIA **While incarcerated and on release**

TYPES OF ASSISTANCE **Referral agency for drug and alcohol
counselling, emergency assistance, financial
counselling and accommodation**



AGENCY **Prison Fellowship of Australia**

ADDRESS **176 Wattle Street
MALVERN 5061**

POSTAL ADDRESS **GPO Box 1636
ADELAIDE 5001**

PHONE **(08) 8272 0323**
FAX **(08) 8172 1996**
EMAIL **pfoz@picknowl.com.au**

EXECUTIVE DIRECTOR **Geoff Glanville**

CRITERIA **People in prison and upon release and their
families**

TYPES OF ASSISTANCE **Help for appropriate needs**

SOUTH AUSTRALIA

<i>AGENCY</i>	Otherway Centre
<i>POSTAL ADDRESS</i>	185 Pirie Street ADELAIDE SA 5000
<i>PHONE</i>	(08) 8232 1001
<i>FAX</i>	(08) 8232 5011
<i>EMAIL</i>	<u>acm@acc.asn.au</u>
<i>CRITERIA</i>	People out of prison, people and families, Indigenous people, prison visits
<i>TYPES OF ASSISTANCE</i>	Help for various needs. Emergency relief, support and referral.

TASMANIA

AGENCY Prison Fellowship of Australia

ADDRESS 63 Bayfield Street
BELLERIVE 7018

POSTAL ADDRESS As above

PHONE (03) 6245 0929
FAX As above

STATE DIRECTOR Mr David Steven



AGENCY Tasmanian Association of Prisoner Support Service Inc (TAPSS)

POSTAL ADDRESS Po Box 147
GLENORCHY TAS 7010

PHONE (03) 6225 5042
MOBILE 0407 514 652
EMAIL tapssinc@bigpond.com

CRITERIA Services for prisoners & their families

TYPES OF ASSISTANCE Practical support for newly sentenced prisoners. Assist newly released prisoners with transport & housing. Information & visiting assistance for families of prisoners.



AGENCY "XCELL" – Salvation Army Prison Support Service

POSTAL ADDRESS 1/250 Liverpool Street
HOBART TAS 7000

PHONE (03) 6234 1870
FAX (03) 6234 1867
EMAIL prisonsupportservices@aus.salvationary.org

CRITERIA Services for prisoners & their families

TYPES OF ASSISTANCE Pre-release re-integration issues, counselling for individuals & families, financial assistance, food, clothing, post – release work with prisoners, housing

VICTORIA

AGENCY VACRO
Victorian Association for the Care and Resettlement of Offenders

ADDRESS 1st Floor, 116 Hardware Street
MELBOURNE 3000

POSTAL ADDRESS PO Box 14093
MELBOURNE MAIL CENTRE 8001

PHONE (03) 9602 1366
FAX (03) 9602 2355
EMAIL enquiries@vacro.org.au

CONTACT PERSON Andrea Lott (andrea.lott@vacro.org.au)

CRITERIA Prisoners and families of offenders

TYPES OF ASSISTANCE Counselling, referral, prison liaison, prison information help line



AGENCY ACSO
Australian Community Support Organisation

ADDRESS 1-9 Hoddle Street,
RICHMOND VIC 3121

POSTAL ADDRESS PO Box 14278
DX 591 MELBOURNE VIC 8001

PHONE (03) 9413 7000
FAX (03) 9328 4077
EMAIL acso@acso.org.au or acalabro@acso.com.au

CONTACT PERSON Antony Calabro

CRITERIA Persons dealt with by the Criminal Justice system

TYPES OF ASSISTANCE General support program, forensic psychiatric program, intellectually disabled offender programs, Second Chance employment, COATS – Drug & Alcohol assessment

VICTORIA

AGENCY The Brosnan Centre Youth Services

POSTAL ADDRESS PO Box 284
BRUNSWICK 3056

PHONE (03) 9387 1233
FAX (03) 9387 1178
EMAIL brosnan@jss.org.au

CONTACT PERSON Rob Ware



AGENCY Prison Fellowship of Australia

ADDRESS 251 High Street
NORTHCOTE 3070

POSTAL ADDRESS PO Box 549
NORTHCOTE 3070

PHONE (03) 9482 9228
FAX (03) 9482 9442
EMAIL pfvic@vicnet.net.au

EXECUTIVE DIRECTOR Mr Richard Whaley



AGENCY Australian Prison Foundation

ADDRESS PO Box 490
CHADSTONE VIC 3148

POSTAL ADDRESS PO Box 490
CHADSTONE VIC 3148

PHONE (03) 9889 4940
MOBILE 0448 184 224
EMAIL PRISONFOUNDATION@EMAIL.COM

CONTACT Ms Miriam Scurrah

WESTERN AUSTRALIA

AGENCY Outcare (Inc)

ADDRESS 27 Moore Street
EAST PERTH 6004

POSTAL ADDRESS As above

PHONE (08) 6263 8622
FAX (08) 6263 8611
EMAIL outcare@outcare.com.au

CONTACT PERSON Peter Sirr – Executive Director

CRITERIA Offenders, ex-offenders and their families

TYPES OF ASSISTANCE Emergency relief and material aid, crisis accommodation, information, referral and advocacy, counselling, Christmas program, pre release support, information, advice, employment, career advice, job application and resumés, individual job search help, training information and placement, referral to other agencies, Aboriginal assistance, St John of God Women’s program, addictions counselling



AGENCY Outcare Hakea Family Support Centre

ADDRESS Hakea Prison Complex
Nicholson Road
CANNING VALE WA 6155

POSTAL ADDRESS C/- Hakea Prison
Locked Bag 111
CANNING VALE WA 6155

PHONE (08) 9366 6461
(08) 9366 6462
FAX (08) 9366 6463
EMAIL

CONTACT PERSON Marie Pasalskyj – Manager Family Support Centres

CRITERIA Families of prisoners

TYPES OF ASSISTANCE Information, referral, help with accommodation, Centrelink, financial issues; prison visits and procedures, visit problems, food and clothing, child care and support with children’s visits, programs for women and children where possible

WESTERN AUSTRALIA

AGENCY Outcare Casuarina Family Support Centre

ADDRESS Casuarina Prison Complex
Orton Road
CASUARINA 6167

POSTAL ADDRESS C/- Casuarina Prison
Locked Bag No 1
KWINANA WA 6167

PHONE (08) 9411 5590
FAX (08) 9411 5591
EMAIL (08) 9411 5597

CONTACT PERSON Marie Pasalskyj- Manager Family Support Centres

CRITERIA Families of prisoners

TYPES OF ASSISTANCE Information, referral, help with accommodation, Centrelink, financial issues; prison visits and procedures, visit problems, food and clothing, child care and support with children's visits, programs for women and children where possible



AGENCY Outcare Karnet Family Support Centre

ADDRESS Karnet Prison Farm
Kingsbury Drive
Via SERPENTINE WA 6205

POSTAL ADDRESS C/- Karnet Prison
Kingsbury Drive
Via SERPENTINE WA 6205

PHONE (08) 9366 6461 (Enquiries)
FAX (08) 9366 6463
EMAIL

CONTACT PERSON Marie Pasalskyj- Manager Family Support Centres

CRITERIA Families of prisoners

TYPES OF ASSISTANCE Information, referral, help with accommodation, financial issues; prison visits and procedures, visit problems, food and clothing, child care and support with children's visits.

WESTERN AUSTRALIA

AGENCY Outcare Inc

ADDRESS Bandyup Family Support Centre
Bandyup Women's Prison
100 Middle Swan Road
GUILDFORD 6055

POSTAL ADDRESS Outcare Inc
C/- Bandyup Women's Prison
PO Box 100
GUILDFORD 6055

PHONE (08) 9374 8759
FAX (08) 9374 8742

CONTACT PERSON (also for Wooroloo Family Support Centre &
Boronia Pre-Release Centre Women's Prison
Family Support Centre)

CRITERIA Families of prisoners

TYPES OF ASSISTANCE Advocacy, welfare services



AGENCY Prison Fellowship of Australia

POSTAL ADDRESS PO Box 3599
East St George's Terrace
PERTH WA 6832

PHONE (08) 9325 3235
FAX (08) 9421 1995
EMAIL pfwa@iinet.net.au

ADMINISTRATOR Mr Kevin Bourne-McRae – State Director



AGENCY Prison Outreach Ministries
Uniting Church

PHONE (08) 9317 7252 or (08) 9317 4861
Office Open 9am – 3pm, Monday to Friday

CONTACT PERSON: Keith Larnar or Jean Mackenzie

TYPES OF ASSISTANCE Support and accommodation to prisoners
exiting prison and upon their release.

AUSTRALIAN CAPITAL TERRITORY

<i>AGENCY</i>	Prisoners Aid ACT
<i>POSTAL ADDRESS</i>	GPO Box 112 CANBERRA CITY ACT 2601
<i>PHONE</i>	(02) 6257 4866
<i>FAX</i>	(02) 6257 9269
<i>EMAIL</i>	prisonersaid@bigpond.com
<i>CRITERIA</i>	Services for prisoners & their families in Canberra
<i>TYPES OF ASSISTANCE</i>	Court assistance and Referral Service in the Magistrates Court Canberra. Contact with person in the Remand Center.

NEW ZEALAND

<i>AGENCY</i>	New Zealand Prisoners Aide & Rehab Service
<i>POSTAL ADDRESS</i>	PO Box 9491 WELLINGTON NEW ZEALAND
<i>PHONE</i>	(04) 384 4906 (Manager)
<i>FAX</i>	(04) 384 4916 (Fieldworker)
<i>EMAIL</i>	(04) 384 4218 wgtnpars@xtra.co.nz
<i>CRITERIA</i>	Offenders and their families
<i>TYPES OF ASSISTANCE</i>	There are 18 different locations for NZPARS societies and they offer a variety of support ranging from court assistance, prison visiting, transport & accommodation for families visiting inmates, help with resettlement & reintegration into the community after release, assistance with literacy for inmates, care of children during prison visiting etc.